## **Provider Bulletin 23-24**



To: All Providers Participating in the Nebraska Medicaid Program

From: Kevin Bagley, Director Pate: August 25, 2023

Re: Claims for Share of Cost Medicaid Members

This provider bulletin is being issued to inform Nebraska Medicaid providers that members who have "share of cost" Medicaid might contact you about services provided after March 18, 2020.

These members may be eligible for reimbursement of covered services they received during the COVID-19 pandemic.

You will have six months to submit claims, or an adjustment to submitted claims, for that time period to Nebraska Medicaid. As we process these claims, the timely filing requirement will not apply to the past claims that are submitted.

After Nebraska Medicaid processes the claim, you will be paid and will then need to reimburse your patient.

If you have billed your patient, but have not yet been paid for a service provided during that time period, you will need to rescind the bill and submit a claim to Nebraska Medicaid to receive payment for the service.

You will have six months from the date listed on your patient's notice to submit past claims. Medicaid members were instructed to share their notices with you, and your office.

If you have questions regarding this bulletin, please contact Medicaid claims customer service at (877) 255-3092.

Provider Bulletins, such as this one, are posted on the DHHS website at <a href="http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx">http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx</a>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.